Enabled Voice Mail (EVM)

Features:

The application consists of two features - *Notify* (tell me I have voice messages) and *Delivery* (copy the voice message as a gsm, mp3 or wav file into my email account).

evmNotify

With evmNotify, you can receive a text notification of a new voicemail to your email and on your cell phone or text capable wireless device. Select if you want to be notified for all messages or just for urgent ones. The most common selection is *ALL*. If you don't know your cell phone format for text messages, then click on the "email formats for various cell phone providers".

evmDelivery

With evmDelivery, you can have your new voice messages sent to your email inbox. You may enter up to three email addresses, however, most people only enter one. When you receive an evmDelivery, double click the attached file (gsm, mp3 or wav) and the message will playback through the speakers (or headset) on your computer.   If you have a Blackberry associated with your email account, it will receive the message but will not play it back.

Deleting the message in voice mail

The voice message sent by evmDelivery will remain in your voice mailbox. If you listened to the message through the phone, you can delete it in the voice mailbox but it will still be in your email inbox. If you heard the message through your email, you can delete it in voice mail by entering your EVM PIN and press DELETE or "*Delete this message from my Voice Mailbox"* link if you don't have html enabled in your email. The application will go back and delete the message in your voice mailbox.

Benefits:
- Increased productivity - over 80% of users report increased productivity
- Improved customer responsiveness - through more rapid notification of new messages
- Enhanced cost savings - pays for itself with reduced phone and related port usage - email delivery of messages eliminates the need call the voicemail system to play messages.

Cost:

There is a one time charge of $200.00 per user.